



LOCAL
RESOURCE
CENTRE

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clbnf avlvrn&trsm;ulla&fcs, bwrsv&mvwif (ALWG) t z D if sm; \ t Lu j / k s u f sm; u l l v u c h O f p m c j c i f
jzpbnf xblt Lu j / k s u f sm; &, B j c i f r n (ALWG) r o v z u f t z l t p n f r sm; \ y l a y g i f y g i f l a x m u c h t m a y; r E S h
4 i f w k t u s t o u h a m u f r sm; u l l c h M l j z p b n f , c b l a w o e \ o b n O r n v u & t a j c t a e u l j z w i y i f " m v f
y l u b u b l r s v i r f w i B e l u k p m j c i f o m j z p b j i h a u s & t r sm; u l l e r e m a u s & t r sm; t j z p f x y r h o w f s v j c i f y k
r n f r [l w a c s' x l j i f a 0; v h c g i z s m; N y D o b r a &; v m a &; c u t h o m a u s & t r sm; u l l n f o b e l x n b e f x m j c i f
r j y l a y /

olawoeu l w p z l / O f o l a , m u f y g i h o m t z E p z E S a q m i & l u N y D w p z l v e f t r s t o r d w p O p y g i b n f
t z l v p z p b n f a u s & t o l & t o l o b r a & m u b n f a u s & t w p & t w v e f O D w n f t y p h a q a E f c i f (Focus Group
Discussion) E p c p a q m i & l u b j i h p p l a y g i f (FGD) (12) c l & y h a &; & t a &; o w i f a y; o E S h a w l q m q a E f c i f (Key
Informant Interviews) (35) c k (t e n f q m v p & t v s i f E p c t) ? w p O t c i f a w l q m r j r e f j c i f (Individual In-depth
Interview) t c (20) j y k y t l u o n f O D w n f t y p E S h a q a E f o n h (FGD) r sm; w e f o l a w o e t z D i f sm; o n i y g i f
a q a E f o r sm; u l l y & t v x k t j z p f t y a u f sm; u l l r s v i r f w i b n f t c e f O f (Community Timeline) w e f p l a y g i f
y g i h a &; q h p c b n f x l t c e f O f w e f e m * p q l l u v e f r e l e w i f r w l u c i E S h w l u y D u m v E p r s t v l y g i h a t m i f
a &; q h p c b j i h r e l e w i f r w l l r E S h r e l e w i f t N y D u m v E p r s t v l w e f & t e E l l h o m a u n r w b r sm; w n & t e y l p w i f
a y: a y g u l m y l t sm; E S h q l h o m w l u s l l v b n h o w i f t c s u f t v u f sm; u l l a y: x l u v m a p o n f

1 olawoeavlv maw l e t s u f sm;

1.1 a u n r w b r sm; p w i f a y: a y g u l m y l t - & y b e t w e f & E S h y D o m; v r l u e & u f sm;

o b r a & m u h a v l v m c h o m a u s & t r sm; p l v e f e m * p r e l e w i f r w l l t i l u w n j u w & m o i b w b w f s v r s v f z p n f x m;
j c i f r [l w a o m v r h a &; p k l r sm; u b l t z f sm; & t e c l u o n u l l a w l o n f x p k l r sm; o n i a e m i f a y: a y g u l m r n f
a u n r w b r sm; t w e f t a j c c h sm; o l l [l w i a & t a w m h a y; r sm; j z p l u o n f x b l l e a o m v r h a &; u e l u f sm; \
t c e f u @ r n t r s t t p m a x j y m p l v i b n f b o m a &; y l r f o b i f sm; w e f y g i l u h a q m i & l u j c i f r s t p x d f
j r m; v u x y l f sm; ? e m a &; t c r f t e m; r sm; E S h & S j y l u b h o m t c r f t e m; r sm; w e f y g i l u h a q m i & l u j c i f t x d t r s t
t p m; p l v i v b n f x l t z l r sm; u l l o m a &; e m a &; t z f sm; [k a c: q b n f e m * p r e l e w i f' P r S j y e l v n e m v e l a &;
t w e f & y b e t v x k u r e t v l y & t u l l j y e l v n b a x m i & m v e f t q l y g o m a &; e m a &; t z f S y k l v r sm; t a y: t " u
t a j c c k m; i a q m i & l u j c i j z p b n f r e l e w i f a l u m i h x d l u f s u p l r sm; i v i t a o t a y s u l v n f l u d r m a o m
a u s & t r sm; w e f t o u e s b e l u e & p o r sm; u r e t v l y & t u l l j y e l v n b a x m i & e l u l y r f j c i f r sm; u l l a v l v m c h
a o m & t w l l f v l l v e f a w l e l N y D & y b e t w e f v r h a &; t & , l u E G b x m a o m l u r sm; u r n f o t i f t m; & t o n l u l
t a u m i f q l a w e l l j c i f i j z p b n f

j y e l v n b a x m i h a &; u e O p t q i l r sm; w e f y d j i y i f t z l t p n f y h t & t o; a o m & y b e t a' o c h t z l t p n f r sm; u l l z p n f
N y D w o d y k w E S h t z l t p n f r sm; u v s' g e f a o m p m e y & l u e S h t O w f t p m; u b h o m u , l q , h a &; y p o n f r sm; j z e f
c e m v e f y g i l u h a q m i & l u h a y; c l u o n f j y i f r s t v e s f r sm; E S h t z l t p n f r sm; o n i e m * p f P e h' o r sm; o l p o h
c s u p v l u p l v b e f t r s t a x m u l u h a o m y p o n f r sm; u l l j z e t s t h o y l t r s t E S h v m a & m u t l u j c i f j z p b n f
x h l u m i h & t o m; r sm; t a e j z i h y i f r s & m u l v m a o m t v e s E S h t z l t p n f a y g i f p l u l v u c h u l l w g l u & o v l r e d
w l l y o b e t o m; r sm; t w e f t u s t r sm; q l e a t m i f a q i & l u E l l u o n u l l n f a w l o n f o b r a & m u h a v l v m c h
a o m a u s & t r sm; p l v e f a u n r w l v p c k u y l l & t e o n f

1.2 a u s & t a u n r w E S h t z f sm;

e m * p q l l u v l t N y D a v; v o l l [l w i g v c e l t l u m v e f , c i u t a &; a y: u , l q , h a &; t a x m u f t y l p o n f r sm;
j z e t s t &; w e f y g i l u h a q m i & l u t l u a o m a p w e n d e b x r f t z f sm; o n i a & S j y e l v n b a x m i h a &; t w e f p e p f
w u E S h o w b w f s v r s v z p n f x a x m i & e f v l t y v m y j z p a l u m i f p w i f o d r s v j y k m l u o n f t x l o j i h
x h' o r sm; t w e f o l t e f s t h r sm; O i h a m u l y l u l l v n j c i f o n l v n f w e f t m a y; a o m t a l u m i f w p & y z p b n f

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aus&thsm;&th aumrwacgifi faqmi fism;rth a'ot mPmyllft zlt S&mxl t jri lqlyk&vfrsm; r [lvluac' t c&thrl
aus&th a'ot mPmyllft zlt vlyiefwDelw&cluliyw&aqmi &Eufaeors; jzphewwluonf t c&thomaus
&thsm;w6f &. , . uOulku aumrwluunlu yonftcefu@rSaeay;onf rthvbmom pwiwlv&xmif
aom aumrwds; onf wlv&xmi b&acgifi faqmi fl tquft oG u&E&uESHp&vlu&pvb&efism;tay: tajccl
wlv&xmifci jzpb&nlvni aw&onf aus&thw6f &thw6f MbZmanmi faom b&efawmluonf xlt&th aum
rwlt ay:w6f omru aus&ort jyph& w6f &th use&hus&thc&ep&ort ay:w6f yg O&aqmi f&ay;aeonul aw&onf
ollmw6f xlb&efawmluonf aumrwlt w&mxOizpnf ylt & acgifi faqmi f [lv&alu mi f aw&onf

1.6 usm^ra&;&m

oth&mu&vhwlvchomaus&thsm;w6f tr&thors;onf r&thzvmtpoft vmtcefu@rsm;ESH tr&thord
tjzplu qulvulwn&th&eo;aomlvni xltc&ulu =ifwlvlu aumrwlv Oih&mu&vlyluh&ci fr&Eell&ap&ef [ef
wm;xm;ji&fawmhr&th/ aus&thESHum, u&st r&thors;ulh lwllul tr&thors;\tcefu@onf aemuf
uG rsvlyh&aqmi &Eufay;onhtcefu@onjzpb&nl [ka, bk st m;ji&hrsv&ix&km;luonf tr&thors;onf
=ifwlv aejzih aus&ort w&uf rsm;pb&ef aqmi f&ay;Eell&ci fr&E k, b&xm;onft jyi f tr&thom;rs;avmuf tcef
tm;vni fr&lu [k =ifwlvbmom/jri, q&luonf tef&st&thsm;uO&aqmi lyd wlv&xmi &apclb&nh aumrwds;
w6f tr&thors;\t c&th qonf othvlyp&ly&SwpDuft x&luonulaw&onf xlt aumrwds;st zDifsm;
onlvni tr&thor&aumrwDifsm;&h&;ulh ylt&th odrsvjy&luonul aw&onf t c&thomajzpb&rs;u
tr&thom;ESH tr&thors;onf w&f wlyjzpb&nl [k q&luonlvni vu&awlv6f tr&thors;\ygoif rth
tuelow&onf ta&lu mi f wpt&th jrefmvr&st rsm;tjym;u tr&thors;wpD&wnf c&th&O;oth;vnjci f
onfroi&vsvof [lvf rlyk [k, q&aoam&lu mi f vni jzpeell&onf

tr&thors;\ygoifESH ywbuif t h&pb&maumi faom cl fcsulwpt&bnf aus&thw6f &thw6f aumrwlvly
iefism;u tr&thors;u tr&thom;rs;xuf ylt wlv&uom O&aqmi f tcefu@ulh&, b&xm;onul aw&lu&
onf xlb&zpb&ci fr&th xlt tr&thors;onf 2005c&ep&luwnf u, It ef yd&th&aqmi &Euf&thom ulh b&luh b
tzlt pnf uav; wlv&xmi &aqmi &Euf&th&faom tawlt lu&bn vni jzpeell&onf em* p&th&wlvly&faom t c&g xlt
tr&thors;onf &mxl acgifi pof t pht vlydi&thomaumlvwlvpt&clul wlv&xmi zpnf vlu&luonf olw&lu aum
rwlv6f acgifi faqmi? tw6f&h&;r&? b@mx&ef? pm&ifu&ESH t jcm;&mxl wvD&ers; oD&e&th&cm;xm;lyD&om;
jzph&onf xlb&zpn&faom aumrwbnf =ifwlv ci&lu&lu&h&z&faom aumrw&zpnf rlyk [k &mvfr&th&e&su&fism;ESH
tnjzph&onulvni aw&onf xlt tr&thors;onf aus&ort w6f &th use&fma&;vlyb&om;rs;? q&mrsm;?
apsonfsm;paom t jcm;aom tr&thors;u&lvni p&onf Eell&thom MbZm&h&vonf

ausni vlyif efrs; uil axmulyh rsn; vlyluon/ &&om&elyh i e s; uil c&oy ES ft ohylyh rsn; rsnvni rsn; pth uijm; on/ aumrw d rsn; pbnf &&om tou&ar Orfausni q&ll &m&elyh i e s; uil t n t r o &0 e f v l v m; luon/ o h on f n b t e? w& m; r o v r E S h w e f w h b t o r i c h o m t , l t q r s n ; t a y : & h o m r s n ; \ o a b m x m ; t j r i f r s n ; r i r l t r s t r a u j m ; a e o n f w c g v & h x l t j r i f r s n ; E S h y w b o u f i & y & h v x k l a u m r w e s h t v & s f t z l t p n f w l t h u m ; o a b m u & v & h v w o n f

Elif hvumt ef st hvptku ul h w e q b v m y d o l v h o j c r f a ; a w a y ; w l t c g & h o m a w e u l l t j y p b o t k c e h f w , f o l v h t r v n f a o j c r f a ; u t u e l t o w e l y j y v , l v l a j m v , f ' g e l i e h a v m l v l l & h o m a w p h y d q h z w l u w , f l y l a w h t j y p b o t k c e h p m e i f u l l o l v l u h y ; v l u i v , f v m v l t z l u a j m v , f o l v l y x r t j y p k u l l o p m a y ; l y l a o j c r f a ; t e i h y ; r , f w u , l v l u e h o ; e i f ' l v d t j y p k u l l q u a y ; r , l v l a j m y g v , f ' g a y r , h v j c m ; & h r h a w h t p u w n f u t j y p e p p y t e h v , l v l a j m v , f u l l h w & n f o l v b , l v l t j y p t e f , t j h v m u l l r o b j a v / o l v l t j o h w p & h v l v l v p d u l v h v d & w , f u l l h w & h r h a w h o h y l v p j y h & w , f u l e h a v m l v l v n f r e l w l t w l l f v l y l v m y ? ' g a y r , h w c & h o m a w e u l l a w h u l e h a v m l v l l t j y p l v i l u w , f v m a o w l t z l t a e e l t p u w n f u & s f & s f v i f v i o d t m i f v l y b m ; z l l a u m i f w , f l y l a w h o l v h o j c r f a ; v l y l v b a w g t p u w n f u & h a w e t m ; v h w e f w j z p a t m i f v l y b m ; o i l v m a y g h & h o m a w e u l l g u l l j m a v w h t e f s t l u u l e h a v m l v l l t j y p l v i l v , h v /

aus&haumrwa&cg faqmi f

aumrw d rsn; onf &y&h v x k l a u m i f u s t w e l f & n & g h a q m i & l u b n f e h a o m l v n f a x m u l y h n i t u l t n d r s n ; E S h y w b o u b n h o w i f t c s u l v u f r s n ; u l l & h o m r s n ; t m ; j y n j y n p h a y ; j c i f ? l u l h a w & e l l h a o m t c u f t c h s n ; ? t e & m , f r s n ; u l l t o r a y ; j c i f w l h u m i h j o e m t c u f t c h s n ; u l l q u i v u l u l a w e l u o n f & h w p & h v w e f a u m r w l u t o u & a r o r f a u s n i f t a x m u f t y h e l y h i e s ; u l l t w l e n f a c s a i e t a e j z i b k l v b a c s l y d ? x h i e s ; u l l t o e f t x l v l y l e i f & y & h r t w e f v n l y w h e a p & e f a q m i & l u e b o n f x l b l l x l v b a c s a o m t " d u p n r o r f r h a c s a i e u l l j y e l v n a y ; q y e l l r e f a o c s r a o m o r s n ; u l l t " d u x m ; a c s i h r j c i f j z p o n f x l b l a i a c s e l l r e f t w e l v n f t m r c l b e p d d u v u f s v x h y d a x m u t e l l v b n f a b m u l y b o m r s n ; t a e j z i h x l b l t m r c h y ; r n i o e p d o p & e f t v e c u e b n f x l t c s u l u l u n i a u m r w e s h & e l y h i e a x m u l y h o m t z l t p n f t a e j z i h v l t r s n ; p k u l t u s l a u s z l r s n ; w w e l l b a v m u f t r s n ; q l & e p & e f t w e l f v l y i e f r s n ; u l l p d l u e f a ; q l e s h t a u m i f t x n a z n f a q m i & l u & m v e f i t a v ; x m ; x n i o e f p o f p m o i h a l u m i f a y : v e l x i e h r o n f

t c h a o m a u m r w d r s n ; w e f t e f s t h r s n ; \ w l u l v l u l u n l u y f e s h v l y i e j t p i t p o f r s n ; t a u m i f t x n a z n f a q m i f & l u & m v e f i w l u l v l y g i f r s n ; l u l h a w & o n f a v l m c h o m a u m r w e p t e l v e f v l y f t m a y ; o e b x f r s n ; E S h p d l u e f t x l j y k v l y f t m a y ; r s n ; o n f y p h t r s t r e s h y g i e i a u m r w d v l y i e f r s n ; u l l v r f n e c s u r s a y ; j c i f l u l u y j c i f r s n ; j y k l y b n u l l a w e o n f & h o m r s n ; \ y l a y g i f y g i f j z i h o b m o a b ; t e & m , l u m u g h a ; p d l u e f a q m i & l u f v s u & h o m a u s & h w p & h v w e f & h o m t r s n ; p l y g i f a o m e p j y w l u m o i l w e f w p t k u l l u s i f y c b n f x l h o m r s n ; o n f x l t p i t p o f r s n ; r a e i t u s t t j r w f r s n ; p h e c l u a l u m i f a j m l u m ; l u o n f t j c m ; & y & h v l y i e f a q m i l v m r s n ; j z p h o m p m o i h a u s n i f ? w l h v m ? a q ; c e f e s h b e f a w m l u l a u s n i f r s n ; j y e l v n a q m u l y b a ; p d l u e f r s n ; w e f a u m r w e s h & y & h r t m p m y l l f r s n ; y l a y g i f l y d y g i f a q m i & l u e l u o n f & h o m r s n ; o n f x p d l u e f r s n ; w e f v l y f t m ; t v b x n d i j c i f j z i h y g i f a q m i & l u l v w l u o n f

3 w m o e b e l l f i

3.1 owi f t c s u f t v u f r o a e s h y e l v i f j r i b m r l

owi f t c s u f t v u f r s n ; o n f a u m r w d t w e f u o m t " d u j z e h o n y d & y & h v x k l t x d a & m u & y e l l t & h y / a , b l , s t m ; j z i h x y l l f a c g i f a q m i f r s n ; u o m & y & h v x k l r n b h o m o w i f t c s u f t v u f r s n ; j z e h o a y ; r n f q l b n f u l l q h z w l u o n f & y & h r t w e f e d t e f a x m i p l w l l f u l l t p n f t a o ; o l v l u m ; l y d a u m r w d a q m i & l u h e a o m v l y i e f p o f r s n ; E S h q h z w t c u r s n ; u l l t o d a y ; a v & l b n f w p i t e f a x m i l v s i f t e n f q l w p o d t p n f t a o ; w u f a & m u & r n f k o w f s v f , k l y d t p n f t a o ; a c : , j c i f j z p o n f o l l m v e f r s n ; a o m t m ; j z i h t p n f t a o ; w e f

rnbnft aLumi f t & nrs; u llaqfaE@Lurnf[k&@om;rs; u l l u l w i h a j m j y x m j c i f r & @ m t d f a x m i p k s r s u h f
p m ; r j y E l l b l t d f a x m i p d i f r s ; u b m t p n f t a 0 ; o h p v i w j c i f r s h & @ b n f a u n r w d r s ; p b n f q l l & m & y & @ h
v x u l l o w i f t c s u f t v u j y e l u m ; & m i t a o ; p d v f r s ; u l l x l w j y e a y ; j c i f j y l a v r & @ l u m i f o l a w o e t z l u
a w & @ b n f a u n r w d r s ; t a e E s h o w i f t c s u f t v u j y e l u m ; j c i f j z p p 0 \ t a & ; y g r u l l t w d t u s a b m r
a y g u j c i f a l u m i j z p b n f [k , l q & E l l b n f

O y r m - a u s & @ w p & @ w e f i g z r f a v s s ; a 0 i s & ; E s j y w b u h o m t p n f t a 0 ; o l l w u h & m u h o m o r s ; u l b m a 0
j c r f a & ; & o i b r s ; p m & i f x l w e f x n b e f c h y d t v & s f t z l t p n f o l l w i j y c b n l u h a v l m a w & @ & @ o n f o w i f
t c s u f t v u r s ; u l l r n b l t a 0 o n f r o j c i f r j y l k h o m t a j c t a e a y : r l w n f & y & @ v l t y c s u E s j y w b u l y d
q h z w a o m q h z w c s u f r s ; r b r , e f a v & @ m a e m u j y l f w e h a u n r w b n f & y & @ v l x l t r e s i w u , l v l t y c s u E s h
u l l h a t m i f e n f v r f o p r s ; u l l u l b q & a v & @ b n f

a u n r w d r s ; o n f t v & s f t z l t p n f \ v r f n e t s u f r s ; E s l u l h a t m i ? t v & s h a u e y a t m i b m t " l u x m ;
a q m i & @ E l l l y d t u s t c p m ; c e b r s ; o l l [l w f & y & @ v l x l t a y : w m o e c h E s j y w b u l f t a v ; t e u l x m ; r l
e n f y g o n l y k a y : o n f a u n r w d r s ; t j y m o n f t v & s f t z l t p n f \ & n r e f c s u f r s ; j y n h r d & ; u l l 0 p m a y ; t
a e E s h x m ; & @ v w l u o n f p e n f t m j z i h a e m u l v p l u f t a x m u f t y l r s ; & @ e f a r o f v i E l l b n f [k , l u n f , l q
a v & @ l u o n f

3.2 & y & @ v l x l y d i f r t w l l f t w m

& y & @ v l x b n f & y & @ r t w e f i & @ j y e l v n i w n h a q m u h a & ; v l y f i e f r s ; w e f p d v f t m ; x u b e p h y l a y g i f y d i f a q m i f
& @ v l u o v h q l l & m a u n r w d r s ; u q i h c : a o m & y & @ w p c k v E s l q l l b n h t p n f t a 0 ; r s ; o l l n f w u h & m u f
l u a v & @ b n f o l l m w e f x l t p n f t a 0 ; r s ; t w e f u & @ o m ; r s ; \ w u l w u k u y y d i h a q m i & @ E l l f r h r q l b
a v m u b m & @ e o n f t c @ @ o m ; r s ; u v n f t p n f t a 0 ; w e f o l w l t j r i f r s ; t l u @ m P r s ; u l l a w m i f c @ m v e f
t j r l v r f a j y m p m & @ e o n f t a j c t a e r s r [l w f [k q l u o n f a , b k j c h l l a j y m & v d f & y & @ v l x l y d i f a q m i f
& @ r f t w l l f t w m o n f u e 0 p t p u o m & @ e a o ; o n f [k q l l b n f a u n r w d r s ; u v l y f i e f p 0 f r s ; E s j y w b u l y d
& y & @ v l x l t m ; t o d y ; j c i f ? w l l y i h a q f a E f c i f r s ; j y l v l y a o m v n f q h z w c s u f r s ; m v e f l a u n r w l u o m & y & @ h
w p c k v l u l l p m ; c s s w a y ; a v & @ b n f

3.3 r a u e y t s u f r s ; w l l i w e f c s u f r s ; u l l u l l w e h a j z & s f y h

a u n r w d r s ; a e n ? & y & @ v l x l r s ; y g r t d v l v e f a p m ' u w u l u e l u l y i l t e s b n f q b n l u l a u m i f p h o e m ; v n f
x m j c i f r & [k , l q & o n f x b j y l k h a q m i & @ j c i f o n f a u s z l u e f & m a & m u b n f o l l [l w f t v & s f t z l t p n f x h
r s a x m u l y l r s ; a e m u l x y b x y r & a t m i f v l y & m a & m u b n f [k p l & @ l u o n f r a u e y t s u f r s ; u l l w l l i w e f v m y g u
a u n r w d r s ; E s h l b z m & @ o m & @ o m ; r s ; u o m t v o l v r f a j z & s f a y ; a v & @ b n f t c @ @ o m u p o r s ; w e f p o l h z
& s f e l u l l p m ; r b l u m i h a 0 j c r f x m ; a o m t a x m u f t y l r s ; \ x a & m u f t v l y z p r l u l l x e l l a p a o m t c g r s ; v n f
& @ b n f O y r m - v l t e n f i , f t w l u b m & n p l a o m a x m u l y h & ; y p o n f t e n f i , l u l v l t r s ; l u l l o l l y e l v n h a 0 j c r f
a y ; e f q h z w j c i f r s ; u l l q l l b n f

*u l e h a w m l v l l r h t d h j c 6 0 a v m u l a b y r , h a 0 j c r f a & ; u 2 6 t d f a x m i p m y j g v , f u l e h a w m l v l l
a b m u b o r m a w l t m v l u l l c : v l l u l y d t a j c t a e u l l a j m j y v l u l v , f o l v l u v n f ' @ 0 j c r f a & ; y p o n f
a w e l l i j y e t l y d t d h j c m u l q , l v l r p m ; l l r , l v l l o a b m v l u w , f ' g a y r , h t z l u v h a w l u a 0 j c r f a &
y p o n f a w e l l o l v l p m e i f x t h y g v h 2 6 0 d u l l y b y ; & r , l v l l a j y m v , f o l v l u u l e h a w m l v l l u l l l e m o n j y e l y d
c h v r f j y e t s w m u l r l u l l u l l b l / ' g a y r , h ' d h u l l & @ o m a w l t m v l u w a j r w r f a e ? w a & w r n f
a o m u h w l z p h a v l u l e h a w m l v l l a w m h t m v l t w e l f 0 l l v l y l u l l r h y f*

a u n r w d i l v p 0 d

wptkomaus&buil tef st k t pit pofziht Muji/omywvplv/xm;&lyD raueytsu? wll wvefcsurs;uulvucth
uulwG bay;Eil hom pepwvnb&beonulhaw&kon/ olonf &omr;sonf raueytsurs;uulvucthul f
wG hompepESlywbuif oem;vnjci f&luonit jyi r r d v k raueytsurs;uul aznfxlvwvll Num;aom
tcgw&vnf welyeflvplv&m &&ljci f r&luay/

3.4 aumrwDifrs; \ t&nftci? wwajrmuulr(usif? tawlt NuEShp&faqmi Eil p&frs;

Odaqmi rlt ceju@t;maumi jci fES h t ef st lrs;olt [lvi t zlt pnsf;ur;wGf t vlylvylull zjaom tawlt
t Nu&bnht zDifrs; & jci f onf aumrwDifrs; \ p&f&nES h yDajrmu&t mi jri Eil p&f wlt ay: t jylabonlbZm
ou&amur&bnf avlv mchomaumrwDifrs; teuf aumrwDifrs; enfi, lv&bm avlusi bilum;r? teDuyf
vrln&frs;r vly/ pDlu&frs;uul taumi ft xn&zm&aqmi &lu Eil Ref vlt yaomu r(usif ES h tawlt Nu k sr;
&bnht zDifrs; &beonulhaw&kon/ Oyrmt tef st h Odaqmi hom acsai pDlu&frs;wGf ygDi&aqmi &lu zt
aom tr&lorDifrs; ygDi&bn&umrwDifrs; &elyhi&ay; r nft zlt pnt m; rnb&faz&rnuul o&bealumi f avh
vmaw&kon/ xlt r&lorDaumrwDifrs; onf rsvlv rsv&mr;uul rnb&k m; & rnuul vnf aumi f pth
o&luonf

aumrwDifrs; vlonf aqmi &lu chomvlyi efrs; ES lywbuif rsvlv rsv&mt c&lu y pht r&st&zi h xm;&lu
alumi f aw&kon/ olm v&f tef st lrs; uOdaqmi z&pnfay; aom aumrwDifrs; r&rl vlyi eft p&ic&ma&; om;
jci f ES h rsvlv rsv&mx m; & jci f wlv&f ylt pepul&alumi f aw&kon/ avlv m rlyk hom aumrwDifrs; x&st zD
Oif tenfi, bm ylt&avusi bilwefay; rrs;uul wub&mu bilum; cl&alumi f o&lonf oi lvefrs; r&h w
uH &nbe&sr it ojr&svia&; oi lvef? tlvzlv bilwef? ab; t&E&m, lu&viumuG pDh&; qll&moilwef
ES h p&tsupuDefa&; qll&moilwef ponzih tr&st&z&pnf aumrwDifrs; onf aumrwDifrs; vlyi efrs;
ES lywbuif olw& p&faqmi &nuul jr&svi&el vlt yaom e, y, ftrsr; t jym; uul o&aznfxlvwvll Numonf
aumrwDifrs; pepwvuz&pnjci f r&st p? t ajc&h&bm&i f ES h jyi yur&avmu ES lqubG &eft w&uf owi&quf
oG& h&; qll&mt wvly nmr; t qll e, y, ftrsr; wlv&f olw& p&faqmi &nfrs; uul jr&svi&lv&alumi f azny
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3.5 oitefpmr;

aumrwDifrs; zDifrs; plu aumrwDifrs; ygDi&aqmi &lu jci f zi h oif, p&mr;sr; t jym; uul vucth&&lu&alumi f
avlv ma&; t zDifrs; uul ajym&lu; onf Oyrmt m; zi h &y&lv&v& ES h aumrwDifrs; Num; quq&h&; aumi f r&e&t mi f
x&f onf xm; Eil jci f onf t v&ft a&; y&alumi f aumrwDifrs; plu ajym&lu; Numonf w&gw&lv&f &y&lv&v&k
ES h &elyhi&ay; xm;aomt zlt pnsf;ur;wGf &y&ch&ay; &aomt c&gr;sr; vnf &bnf [k q&luonf t b, h&alumi f qh
aonf r&v&bn&' oclsr; jz&pbzih &y&lv&v&f &lv&rs; \ t ajc&taeul& aumi f p&em; vna&oma&alumi f z&pnf [k
q&luonf x&h&alumi h x&bn&omt ajc&taers; w&f txuft zlt pnsf;ur;(t v&st zlt pnsf;ur) u y, t&Eil hom
tvm; tvm&bn&lv&at mi f aumrwDifrs; ae ES h &y&lv&v&k< us&uly&h&k i f yrn&xi& hom qh&z&w&csurs; uul Num
Nu&h &y&lv&v& onf c&gr;sr; vnf &alumi f q&bnf olonf t&cu x&bn&omt ajc&taers; u t us&ft &q&h&z&pf
at mi f rnb&qm& &lu &rnuul rod&alumi f q&luonf au&st&haumrwDifrs; onf tult n&sr; uul &faz&ef
tw&uf l&lu&sr; ob&ra&mu&lv&sh&v&n&ifu r&v&lv&v& jyi ES h rnb&qubG &onq&bn&ul&em; vnb&abm
ay&ul&v&alumi f ajym&q&luonf tef st lrs; ES h t vlylvylull Eil Ref t w&uf ynma&; t ajc&h&v&pt& &k m; &ef
t&csu ta&; lu&alumi f ul&v&nf rsr; pth ob&mx i &fr&onf aumrwDifrs; t jym; w&f ynmwv&homvli, frsr;
uul xn&bc&fxm; onul aw&Eil bnf tr&lorDifrs; ygDi&aqmi &lu jci f ul t m; ray; aom tp0ft vm' av&lx&ph
t&cu&hom&v&nf aumrwDifrs; tr&lorDifrs; uul xn&bc&f jci f \ to&Difru& aumrwDifrs; t jym; u vucth
to&tr&svj&luonf t&cu tr&lorDifrs; tx&lv&v&nf to&Difru& to&tr&svj&lv&v&luonf tr&lorD
rs; onf pnsf;ur; &? aq&fa&ajym&q& jci f r&st p csuly&lv&v&ci f t x&dt m; oma&mae&mr;sr; &alumi f q&luonf i, f
&G h yDymwv&hom tr&lorDifrs; onf t x&lo&zi h t ao; p&v&lv&v& D Eil py&v&v&nf &luonf [k& jri&fxm; Numonf

4 qhzwtsufsr;csrvjci f

4.1 aumrwlvf;qhzwtsufsrsvjci f

avlmchomaumrwvrs;tm;vkvf acgifaqmi f olt [kvf MbZmvfrfr&om tlypuav;u t"luusom qhzwtsufsr;ullcsrvjci f; jzpbnf/ aumrwvrs; t;jm;wvf aumrwvrs;plonf Oif&muajymqjci f;r&g/ axmutbqmi &ubrs; taezibm ydihelunonulaw&onf vlylltctmPmulvnf pepwusvbjymi f tyEbnpepr& r&g/ xlbjzpbjci f; acgifaqmi f "avp%luft rit usi ES haomvnsaumi? wnoetj l vlyllvrb&g; ygonh tpoftvmvrb&; tavit usi rsn; ulhomvnsaumi; xi f yvsubnf aus&th ta&; uprs; ulhaumrwvrs; wfvwfyxrOqhaqfaEsonf tu, fi vlt ygu aus&rt qit mPmylrs; ul zvlum;lyd ta&; ygomqhzwtsufsr; ullcsrvbnf/ aumrwlvptES jklychom Odwnftlypt i lwmAt; wpf clvfi qhzwtsufsr; ullacgifaqmi f vlybu 90% csrvlyd useaumrwvrs; u 10%om csrvbnf [kajm Num;onf

4.2 qhzwtsufsrsvbnh; jzppOlvf &y&vxbklygdi f

tawlt Num; ueft owzibm&om aumrwvrs; olt [kvf aumrwvrs; acgifaqmi f twlf qhzwtsufsr;svjci f; qh onf; vq luahomupvvp&yawmh r [kvay/ tef st rsn; tm; vlvk/ kawmi f; qh rth olwktultnd t axmuft ylr; ull tqi f; b; q; ES h tultnd vlt yq; h; rsn; q; b; l a&mu&ap&rn [fi jzpbnf olonf vuf awdt ajctaeu tqi f; b; q; h; rsn; ES h i f; w; k; u; r; q; h; v; m; u; b; m; o; m; o; h; rsn; t; Num; pnfwpcku&ly; m; j; m; c; b; Eil Belf v; D; r; v; g; l; ay/ Oyrmt; m; j; i; h; w; p; a; e; v; l; y; w; p; a; e; p; m; v; l; y; b; m; rsn; o; m; a; e; x; l; h; o; m; a; u; s; & rsn; w; f; v; l; w; l; f; t; a; x; m; u; f; t; y; l; rsn; ullndvhd&, Murni jzpbnf xlt ajctaeu wlv tef st rsn; pnf r; O; pnf r; f; rsn; ES h & y&th vlxkqEoabmx; m; w; l; t; Num; w; f; u; s; a; m; u; h; e; a; o; m; aumrwvrs; t; ajctaeu l; j; r; i; b; m; r; n; jzpbnf tef st lu ue l; u; b; o; n; f; i; m; v; n; f; & y&rt wlv a&& rsn; d; f; c; r; f; w; n; l; d; h; a; t; w; l; f; aumrwvrs; plonf aOjcrfa& ypnrs; ull&om; rsn; tm; vlt m; tnd rct; O; ay; aomen; v; r; f; u; l; l; u; s; i; b; m; l; u; onf jzpylvptclvfi tef st lu aumrwvrs; \qhzwtsuuly, zsuyl; axmuly; l; h; d; rsn; ullrv&npl; a; o; m; v, b; m; i, rsn; o; l; m; a; O; ay; c; l; m; v; f; & y&v; l; x; ES haumrwvrs; Num; em; vnr; v; f; j; c; i; f; ES h t; q; h; r; i; c; i; f; rsn; t; j; y; e; t; v; e; j; p; l; y; t; c; h; Num; i; awlt&sonf aumrwvrs; tef st lu i f; w; l; ay: t; o; d; r; s; v; l; y; k; t; & j; c; i; f; ES h & om; rsn; \, Num; r; u; l; y; s; u; f; y; m; a; t; m; i; v; l; y; a; q; m; i; b; n; f; [k; l; u; m; t; j; y; i; w; i; c; b; n; f; xlt ajctaeu rsn; t & u; f; q; i; t; e; f; st; D; e; x; r; f; rsn; t; a; e; ES h; v; l; y; i; e; f; rsn; aqmi & l; j; c; i; f; r; j; y; k; t; & y&v; j; n; b; v; l; x; vlt ytsu l; t; ajc; c; b; n; h; q; e; s; p; t; c; u; f; rsn; j; y; k; l; y; & m; w; f; a' o; a; e; m; u; t; t; ajctaeu ES ha' o; c; l; t; o; y; n; m; a; [b; l; v; rsn; ullxnb; f; p; O; f; p; m; o; i; b; Num; i; t; x; i; f; t; & r; azm; h; e; f; a; e; j; c; i; f; y; i; jzpbnf

&y&vxbklybnf olwkvlt ytsufsr; ulklvaznEil haomvns; p; h; u; e; f; v; l; y; i; e; f; rsn; t; w; l; f; qhzwtsufsr;svr; jzppOlvfi ydi Eil rht ajctaeu rsn; t; m; e; n; f; v; s; u; l; y; i; & o; onf uha; x; m; u; l; y; h; & rsn; aqmi & l; h; o; m; t; z; h; t; p; n; f; w; l; f; v; l; v; b; n; f; q; l; & m; a; u; s; & h; o; l; v; m; a; m; u; c; i; f; h; y; i; f; r; n; b; h; o; m; a; x; m; u; l; y; h; & y; p; n; rsn; ullrnb; n; l; y; r; m; P; j; i; h; a; x; m; u; l; y; h; ay; o; h; r; n; q; b; n; u; l; u; l; w; i; f; q; h; z; w; l; y; d; jzpaewwluonf t; c; h; o; m; t; v; & s; rsn; onf t; u; s; t; c; p; m; c; b; l; O; d; w; n; f; t; l; y; p; b; w; r; s; v; j; c; i; f; u; p; u; l; u; l; w; i; b; w; r; s; v; q; h; z; w; l; y; d; w; w; & m; i; f; w; k; o; w; r; s; v; t; s; u; f; rsn; ullaus&ES h & y&v; l; x; l; u; v; u; t; h; e; t; u; t; j; c; i; f; r; s; l; u; l; w; l; w; w; b; n; f; & om; rsn; onf rnb; h; o; m; o; rsn; taxmuft ylt ult nES h t; Num; O; i; f; onf [h; o; m; o; w; i; t; c; u; f; t; v; u; f; rsn; ES h r; n; u; b; j; e; h; O; r; n; f; h; o; m; t; c; u; f; t; v; u; f; rsn; ull t; o; d; y; a; o; m; v; n; f; x; l; b; w; i; t; c; u; f; t; v; u; f; rsn; onf & s; v; i; f; w; l; y; d; t; c; h; ES h; v; a; j; y; n; b; y; j; c; i; f; r; s; l; [l; w; o; j; i; h; t; c; h; o; m; a; u; s; & rsn; w; f; e; m; v; n; r; v; f; j; c; i; f; rsn; jzpyl; c; b; n; f; qhzwtsufsr;svr; jzppOft rsn; plvfi &y&v; l; x; l; t; o; h; t; p; p; f; r; e; l; u; l; x; i; f; y; c; i; f; r; & k, l; q; onf

5 &y&vxbkly t v& s; rsn; ES h t; j; m; t; z; h; t; p; n; f; rsn; ES haumrwvrs; quq; h; &;

5.1 aumrwES h; q; l; & m; &y&vxbkly Num; quq; h; &;

avlmrjykhomaus&rt rsn; plvfi aumrwES &y&v; l; x; l; t; Num; r; s; u; q; u; q; h; &; r; h; t; j; y; l; a; b; m; a; q; m; i; f; a; u; m; i; f; r; e; f; onf [k; q; E; l; b; n; f; & om; rsn; onf olwkaus&g; y; e; v; n; l; w; n; a; x; m; i; h; a; t; w; l; f; aumrwvrs; t; m; u; l; t; m; x; m; j; Num; onf em; vnr; v; f; j; c; i; f; w; c; & om; v; n; f; & y&v; l; x; l; u; aumrwvrs; onf &y&rt wlv taumi f; q; h; u; l

Bulkyfaqmi & ubaoni [k/ri] Mon/ aumrwsoni & om;rs;tm; pbluefESjywbui today:&Sjy &bulpm;avlyd wcv&lvfi pbluefvyfifrs;pwifaqmi & ubaom tcrfem;rs;ulvni usifywwlu on/ vlyfefaqmi & ubaoni ESjywbuihom tajaers;tjyif b@ma&qll&mtcsuftvurs;ulvni pbl uefnydqk;cl; xlvfyebunmay;wwbn/ aOjcrfa&ESjywbuihomiyó emrs;ul ajz&SfEllfnenfvrf rs;awlygvni vxbll today;wwbn/ aumrwsoni &elyhi&xmulyhy;oESh&y&bvxl;tlum;wbf ul; pm;v\$ ftjzpfraqmi & ubav&bnf

aumrwDiáwctm;vll tlybulpm;lucllygv, / tclawlu olwlyl&ft vlyawluwvml zsuljD vlyay;aeluw, / tm;vllul;usZ/wilygv, Asn/

&om;wpDd

5.2 &elyhi&xmulyhom t zlt pnfrs;ESht ef st lrs;ESlquq&;

&elyhi&xmulyhom t zESht ef st lrs;ploni qll&maumrwESht xuá t muá' gi vluquq&;r&ll on/ tef st lrs;oni pbl;urs;ESht w&muivmllyd nêlum;csurs;ESpnfrs;ofrs;cs;svjci? pm&iZ, m; rsvlvrf;awmifcjc;ifESh vlyfifrs;ul pp&q;tujzwcifwluh aqmi & uluon/ ollmw&faumrwESh qll&my&bvxl oabmxm;tjri frs;ullem;xmi Beft w&ulfrs;pblulhyrftm;xlvjci; rjy llacs tclawomt ef st lrs;oni aumrwson; zpnf&mw&f us;^r^uav;oli, ES hvi, ponjzihrn&llnftccl tpmjzihyoi&rnll i yift w& usêlum;sublvfyefstbuljykybnf xlbhomvrfnêtsurs;EShpnf rDf;pnfrftr&rs;ul vluem&bulpm;&ijzi h t cuft chs;ESem;vnrv&f;rcjifrs;ul llaw&ellu&aom aus&ofrs;ulvni avlvmau&ellbnf Oyrmtmjzih t zlt pnfwpcu llle, lwpclv&f xlt zlt pnfESlvuf w&lyll&om a' occl zlt;oni a&avmif t foms;ul q, &uft w&f tlydaqmulu&rnll hom nêf lum;csuft wllfyvnr&tmif aqmulvlyay;cll&on/ xlt foms;nycl;clv&f &om;rs;oni r&vlt w&ul aexll p&mt ffrs;yif r&&o;aomt ajctaeuom &beao;onluh aw&lygon/ aumrwcl;cll tef st l rs;oni &om;rs;\t cuft chs;ul vspv&lyd olwll tef st l vlyfifrs;ul lydp&tmif m wpbubwv aqmi & ubav&llumi f cpm;aelu&onf

aumrw&cgifaqmi lyll ES h xkDi Di ft i lvmAs;rs;jyky&mw&f aumrwESht ef st llquq&;oni txuf at mufa' gi vluquq&;r&ll onjzpn&llumi f xlv&zn&jynlum;on/ aumrwsoni tef st lloll [lvf tv& &Sft zlt pnfxllst ult n&rs;awmifclv&bnf ollmw&f tjcmaumrw&cgifaqmi frs; oll [lvf &y&bvxlk tay: wmdetlyevn&wily&ev&llumifull tm;llk;jcif oll [lvf ow&mrjc;ifrs; r&llay/ pllvly&lvlyf enfrs;t& aumrwbnf &elyhi&cl;cl? vlyfefaqmi & ubaurs;tm;vllul rsvlvrfwixm;RES h yevnft pd & icllwllllqll&mt ef st l;tm; aqmi & ubay;lu&jc;ijzpbnf

5.3 tmPnyllfrs;? tjcmaomaumrwsonESlquq&;

aumrwbnf =ifwll vlyfefaqmi & ulfrs;ESjywbulyd a' oqll&mt mPnyllfrs;xlyll&bwifay;yllon/ aumrwtrrs;tjymw&f, utzDifrs;yoi bji hvlyfefaqmi & ullylllyll;cl qibjapon/ aumrwtrrs; ploni tmPnyllfrs;ESlquq&;aumi frêlumon/ tvm;wlyif tedtem;aus&ofrs;&ll aumrwsonESlvni quq&;aumi frêbjzi h tult n&rs;&raz;ci ES h aumrwson; zpnfaqmi & ucifwllubhom up&rs;w&f taw&tlulfrs; tjyest v&zv&S Ellc&h&beon/ aumrwsoni tef st ES lquq&lonh taw&tlulfrs; ul tcsi fci f yevn&oi llon/ wpcgv&lvfi &bvvp&bu tjc;wp&bvxylyd uh&xmulyllrs;&&om tcr&lv&f remv&elvlfrs;&bvwb&omvni aus&ofrs;t lum; &elvbullyll jzpaomt ajct aer& tenji, i om jzpbnf jcll ajym&vsi&aus&ofrs;t lum;quq&;r&ll t xlaumi frêbnll [kqllrnjzpbnf

6 tult nřtaxmuft yřs;

em* pĵpĵlyDyDcsi frs; rĴumrDbyi f jynwĴES hEĴi ĴvumrStzĴt pñftrsr; tĵm; u tult nřsr; ay: yĴĴuonf
tult nřsr; rñ rĴpĵiĵzponf pme; y&Ĵu? tOwft xn? taqmuft OĵyelvnřqmuĴyř; ĵi? touf
ar(Orfausni f vlyi efrsr; ĵyelvnřxaxmi ĵi fponĵi Ĵtrřt pmp; Ĵvibn/ tult nřsr; rñ ai ĴĴu; ES h wĴuf
ĴĴaxmuft Ĵ; yponfrsr; taeĵi Ĵtrřt; qĴvmyD pĴfa qmi & nřqĴ & m taxmuft ub; ĵi frřĴ tenfi, Ĵm
& Ĵbn/ xĴt axmuft yĵpñfrsr; uĴrnbĴnřyĴ OĵcrfrnřqĴbnulĴ tv&S u t "uqĴz wřv & Ĵbn/ tvĴ
& S frsr; t m; vĴonf ab; ĵz pft vĴ ĴqĴor sr; [k trnbwřvřvř; x m; aom tqi f & qĴv frsr; uĴ Oĵp m; ay; a Oĵcrf
vĴĴumi f awĴonf

& Ĵom; trsr; tĵm; u v, Ĵrm; ĴuDr sr; uĴvñf rnbĴomaxmuft uĴhDrřĴ ĵyĴvřnñf [k pOĴp m; oih
aĴumi f axmuft uĴonf v, Ĵrm; ĴuDr tĴonf rĴwĴĴumv wřf t qĴĴ; qĴqĴ/ Ĵor sr; xĴwřf yĴoibn/
v, f, Ĵajr trsr; tĵm; u yĴĴqĴ Ĵom v, Ĵrm; ĴuDr sr; onf pĴlyřa & vlyi eĵyelvnřxaxmi & ft wĴuf ai Ĵ
& i f t EDr sr; acĵi Ĵr; & Ĵubel yD t vly Ĵrm; i Ĵr; & eĴvñf t Ĵuft Ĵz pĴe onf [qĴbn/ ti ĴwmA; rsr; ES h qĴĴa EĴ
rřsr; t & abmubrm; rsr; onf a Oĵcrfa & taxmuft yřs; uĴ rĴv/ efaelyD t vly Ĵv Ĵv Ĵv Ĵv Ĵv Ĵv [k oĴ
onf auř& Ĵwp & Ĵwřf v, Ĵrm; ĴuDr sr; onf vly Ĵm; i Ĵr; & rĴcrsr; uĴ wwEĴ Ĵoĵi Ĵ pĴlyřa & vlyi efrsr;
t wĴuf rsr; pĴp Ĵv Ĵz Ĵz Ĵz pĴe uĴ aĴumi f awĴonf xĴĴo emonf tau; oĴ & m uĴ quĴaponf t ĵi f
v, Ĵrm; i, frsr; ES h Ĵmubrm; paom v, Ĵrm; ĴuDr sr; uĴ wenřenřĵi rĴĴe uĴ onĴor sr; rñvñf ab;
ĵz pĴvĴ Ĵom t aĴ t aeon qĴ uĴ Ĵ muĴe uĴonf

*t m; vĴuxi Ĵuwmu qif & Ĵm; awĴu tvĴt yĴqĴv Ĵki Ĵuwm/ wu, Ĵwmh uĴ ĴwĴu trsr; qĴ qĴ
ĴĴvmy/ ' Ĵyr, Ĵb, ĴřS qĴk nřwĴb/ uĴ eĴw m vĴu uĴ fpm; & vñf oĴsr; pm; & w m ay qĴyD
' ĴwĴu oĴ' ĴpĴu Ĵyr, Ĵ uĴ eĴw m vĴp y Ĵr pĴu EĴ Ĵo; oa & Ĵ tajctaeu yĴ Ĵft wĴf ĵy eĴz pOĴr Ĵ
r [Ĵv Ĵo; b/ uĴ ĴwĴ tajctaeu tawm Ĵy Ĵv nřw, f v, ĴwĴsuĴv, f vubĴ Ĵrai & nř
r & b/ uĴ ĴwĴu oĴfay; EĴ Ĵwm Ĵabmubrm; awĴu awmĴv eĴv ĴqĴ t vly Ĵm vly Ĵs Ĵuawm b/*
v, Ĵrm; ĴuDr pOĴ

aumřwDifsr; u axmuft uĴh & yponfrsr; uĴ & y & Ĵrt wĴ ĴzeĴy ES Ĵy wbuĴ ay: ay Ĵv monřĴo em rsr;
ES Ĵy wbuĴbn Ĵi f wĴ Ĵr Ĵi uĴ & S Ĵy uĴonf tapmyĴ ita & ay: u, Ĵq, Ĵb & t qĴi Ĵv Ĵf & y & Ĵv xĴbnf pm;
ey & Ĵu ES h t aĴcĴt Ĵft oĴt aqmi Ĵpñfrsr; t "u yĴo Ĵom u, Ĵq, Ĵb & yponfrsr; uĴ rnbĴ Oĵcrfon Ĵz pĴp
vubi Ĵe uĴonf rsr; onf t Ĵe Ĵumv mon ES Ĵt rO axmuft & yponfrsr; t pmp; rsr; ES h Oĵcrf yřs; pwi f
ajmi f vĴmonf t eř Ĵt Ĵv pĴĴu Ĵi f o Ĵ Ĵ muĴy uĴ Ĵom auř & Ĵsr; wřf & Ĵo & Ĵom; rsr; t m; touar(Orf
aĴumi f taxmuft yřs; uĴ rnbwĴk Ĵu w ebn uĴ Ĵa & Ĵs, & ft wĴuf aumřwDifsr; uĴ z pñfaponf

& eĴy Ĵi & EĴrñt & i f t Ĵr pñsr;? axmuft uĴhDrřĴ ES h t Ĵm; aom t ult nřsr; uĴ Ĵaz & m wřf & y & Ĵv xĴ
yĴay Ĵi yĴo Ĵi rñ rnbĴauř & Ĵwřf qĴ t m enřae qĴ Ĵz pñf t eř Ĵt ĴqĴ S rnbñt axmuft yřs;
awmi f ĴĴnřqĴbnulĴ qĴz wřbñ aumřwDifsr; pĴaĴumi f OĴv nřt ĴpĴa qĴa EĴy Ĵsr; wřf & Ĵom; rsr; u oĴwo
et z Difsr; t m; ajm Ĵum; uĴonf aumřwDifsr; & y & Ĵv xĴt m; t pñf taO; ac: , ĴyD aqmi & Ĵu & Ĵbn Ĵvly
i eř pOĴsr; uĴ tody; onf aumřwDifsr; aĴqĴ fa qmi Ĵy Ĵu aqmi & Ĵf nř pĴu eĴ v s x m; Ĵu uĴ w Ĵy onf
t x uĴy g t eř Ĵt Ĵk Ĵt S taxmuft yřs; & & m; aom auř & Ĵsr; r S aumřwDifsr; u oĴw uĴ Ĵw Ĵe Ĵaom Ĵy Ĵax Ĵ
rřsr; ES h t Ĵuft Ĵsr; uĴ & S Ĵy uĴonf Oyr m & y & Ĵv xĴt Ĵt y Ĵs u q eĴ p p v Ĵ m r r sr; & Ĵi f? aumřwES h & y
& Ĵv xĴt Ĵum; o Ĵ Ĵ v s ř aumi f ř e Ĵom owi f p q i f r y Ĵ Ĵ Ĵ Ĵ i f pñt Ĵs uřsr; Ĵz pñf

aem uĴy Ĵ aumřwDifsr; vñf t qĴy g t eř Ĵt Ĵk Ĵt y i f & eĴy Ĵi Ĵsr; & , ĴyD touar(Orfausni f vlyi eĴqĴ & m
acĵai Ĵep Ĵv pĴĴu w nřaxmi Ĵbnf acĵai & & Ĵom oĴsr; onf Ou? bES h uĴ ĴĴvlyi efrsr; vly uĴ uĴonf
oĴonf xĴĴa Ĵi Ĵep Ĵv Ĵu s i b Ĵaom t Ĵe Ĵom pñf r OĴpñf ur frsr; aĴumi h & y & Ĵv xĴt wřf rnbĴwĴuĴ

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avlv mchomaunf wít rsn; plv&f lbZmt mPm&áomacgi faqmi yllíuom tef st ñ vrfñécsurs; ESh t nD vlyi efaqmi &úfrsn; ESh pñluefrsn; ull snxm; jci f? vuáwít aumi ft xnáznáqmi &újci f wllí t "Lujk vlyluonf &elyñi áxmuylí homt zít pñfrsn; \ wmi f qtsurs; ull jynfráp&eft wúf aumf wd t wé f0llí f0ef qñzwlyD vlyi efrsn; ull xká&muá&mul jrefre qe qe áqmi &úEñ &ef luyrfav&bnf aumf wñ pñtsuf ull &elyñi áy; rñit e f st lu vuéñy áomt cgrS &y&áñvxlí t oáy; wí jyrfrsn; jk vlyf av&bnf owí jyef Num; jci f ull yñ é áqmi &úfrt &áy/ xñ Numí h em; vñ frv&fr; jci f? taumuft , M&fr; jci f rsn; r Numc Pqí bvl jzpj&fr; wwbñf

pñluef v snxm; csurs; a&qjci fESH vlyi e f t aumi ft xnáznáqmi &újci f rsn; ull oí h v sná umí fré f ap&ef t wúf qlv síf aumf wñ &elyñi é s xm; ay; rñít * sí pESH &y&áñvxlí t m; vñ wúf wufu ylayjí yqí f aqmi &ú Numí zlvbnf olfóm t u f c p m; c é &fr n b r sn; u pñluefrsn; taumi ft xnáznáqmi &újci fESH ywí ouf ñ í f wñ o ab m xm; t j r í f sn; ull wllí / l u á j m a & q t é h &á / m r n j z p b n f

8.2 ab; jzpv& fí qe fppjci fESH Oáwnft lpb&ács, bwrsvjci f

t v&áfrsn; a&m aumf wít rsn; y&y&áñvxlí ab; jzpv& fESH Oáwnft lpbwfrsvá&ács, frsn; ull qe fppft ul jzw& mü cllí rmt maumi f r l r&áy/ ta& ay: u, f, h&; t qí h t qñ wlyD t ouár (Drí faumi f vlyi e f qñ f &m taxmuft yñ frsn; p wí bñ t c é ú ab; jzpv& f rít a< ajmí f (vulnerability shift) ull Oáwnft lpbwfrsví &mwé f xñ b é f p O í p m; o í l y j z p b n f pñluefrsn; \ [muúft wé fa&muá e aom v D í a&r sn; &á e j c í f olí [kví p d y á r a & ; olí [kví t j c m; t a j c t a e r sn; a j m í f v r h l u m í h a b ; t E á m , l u s a & m u E ñ f r l a & á j m í f o t r j c í f p o n h t a l u m í f r sn; a l u m í h , c l u b k n b é f p O í p m; & j c í f j z p b n f

Oáwnft lpbwfrsvjci f jzpp O bñ f pñt é pñ h é frsn; t wllí t wít usv l u é n j c í f x u p m v sí f qñ l & m a ' o \ v r l p d y á r a e m í c h t c s u f t v u r sn; ull xñ b é f p O í p m; & e f v l t y b n f

8.3 wñ Oé t é ñ f r l

aumf wít rsn; oní &elyñi ESh t j c m; t a x m u f t y ñ frsn; &&é f t vñ é &elyñi áxmuylí rñit zít pñf ull owí f t c s u f t v u r sn; a y ; a v & b n f o l m w é f x j z p p O w é f &y&áñvxlí yqí f y w b u r l r n f r y g o n l u l l &á f v í f p h o á j c í f r &áy/ aumf wít rsn; oní t x u b l v m O é t j c í f u l l y ñ t a & ; x m ; N y D &y&áñvxlí wñ O é t j c í f r sn; t v é f t m e n f o n f t b , h l u m í qñ h o n f t v &á f r sn; u l l a u e y á t m í á q m í &ú á y ; j c í f t m j z í h &y&áñt wúf &elyñi G r sn; x y f r &áñ f [h r á v í h o m a l u m í h j z p b n f x y í f pñluefa&qjci fESH qñ zwtsu t r svjci f up&yfrsn; ull aumf wít wé f &á lbZmt mPm&áomt z D í f r sn; u o m ' ñ é l v m O é f , h q m í &ú l u o n f &y&áñvxlí bñ f pñluef t wúf l u l v í w l l y í t é j c í f r &áy qñ zwá q m í &ú l y D r S t a l u m í f Num; j c í f o m c l u & o n f x l t c s u b n f t j r p f w é h e a o m v r l ' a v p % l u r sn; u l l x í f y l v s u &áy D u m v &áñ x y t q x y t g w l u w é f t m a y ; j c í f o m v l t y f o n f r n b l y í qñ p pñtsuñ t q í w l l f t q í w l l f w é f &y&áñvxlí yqí f u l l t m a y ; j c í f t m j z í h ñ í f wñ yqí f rít c e f u @ u l l y ñ f r s l v í á y ; E ñ f r n í j z p b n f

aumf wít rsn; ESh &y&áñvxlí bñ f ñ í f wñ v é á p m ' u w u f u e l u é t é &á l u m í f a u m í f pñ o é m ; v n j c í f r &á u a y / xñ olí om pñv á e pñ v x m ; r á bñ f u e l u é w l l w e f j c í f y l y g u w p l v & m x t l u é p é m E ñ bñ f [k x í j r í f , l q a o m t p O í t v m t % p á e r t sn; y í f j z p b n f wñ O é t é ESh qñ l h o m o í l w e f r sn; a y ; & m w é f a p m ' w u f u e l u é w l l w e f bñ f t c é t a & ; w p t j z p á l u m í f t o á y ; & e f u e l u é w l l w e f o í h o n j y ó e m r sn; t a l u m í fESH u e l u é w l l l u m ; r l r sn; u l l r n b l n y l l u l l w é h á j z &á f o í b n p a o m t c s u r sn; u l k n b é f N y D t a v í t u s l v p t j z p v m a p & e f w é f t m a y ; & r n f

8.4 acgi faqmi fESH qñ zwtsu t r svf r l

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aom p&f&nfrs; ulvni us, lûs, fyejyef avlusi bi lum; ay; oibn/ aumrwbrs; x&axmi &mw&f ueOtp
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ll&onf ollomf tem* wft w&f &ð&vif&aomt jri &ð&ej&ci&f&lawm r&ð&y/ pð&t&sub&ul&w&f ul&ç&ll&ð&lyð
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4/ t"duvlyf efrsm (yPmrES h tjc m vlyf efrsm)

5/ aunrwd t r l tpm rsm^ quEG fl – Vann Diagram

aunrwd rsm ul Bu llywlt z l t pnf&R& l t p l t z l t pnf qupyr)

- aunrwd tcsi fcsi
- aunrwaES h us&bvbxk
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6/ &thom rsm \ylaygi fygOifl

- owi f tcsuftvufsm ul b, lvjzejl;ovl
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7/ aunrwa llyq h zwlyll tG h b, lvlybv/ (wptckq h zwtsut&r, lq l if
b, lvlyzwbv/)

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- wmfecAOrl
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10/ aurfwbuDi vlyf&fjci ftaNumi f&i f-

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11/ aurfwB&SfnfvwH b, fMtcufawG b, fMtaxmuftyHwG vlvv/

- bmaNumi fv/
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aqmi & lvr m v/ b, mltz r v/ tzDi h w&D vlyf iefaqmi lvr mu bmv/)

4/ tjcm; toi f t z r sm; ta l l mi f (aemulvrnB vu&B lyDqllr pon/)

4i f wlvlyf i e f r sm;

5/ vu&B unrw l ta l l mi f (tzDi? vlyf i e f? &ely mi axmuly h? z l p nly h pon)

6/ aunrwa vlyf i e f v nly w j c i f

- acgi faqmi fl
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- vlyf i e f r sm;
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7/ aunrwa vlyf i e f r sm; w G f &fcomr sm; y g o i f l

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8/ aumrwESftzDirsm,tay: oinXifrif, lqcsuf

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9/ &y&lvxktajctaeulljrs lvi&ef rnbntcsufsm,ull t"du xnb0fp0fpm,oi benf/

10/ jyilytultnDsm, r&&lb,qlygu auş&btajzi h uđ lxluđ lx &ywnEİfnf[k
xifygovm/ (b, lft bmaNumi)

auşZıwifNumi{ ajmyg/

wpDcsifawbqhr;jrefjci f (Individual Depth Interviews Guide)

rtul lultvquiyg/ 'BqGaEgyjKly&jci f\ t"u&n&G tsurfñ oiwlhus&baunrwa
vlyf iefaqmi lvmrsm;ull avlvn&eES h em*pbqlluvltlyDwGf aus&bnvbktaejzi h
rnbllyevnkl axmitbnul em;vnElla&ef jzplygonf yGlyGhvi fvi f aqGaE(EllyD
oiwlvDduf&ef odfxm;tyaom ul h&;ul lvmrscuftvufsm;ull
av;pm;rnjzplygonf

1/ ar;jrefcñoNul h&;tcsuftvufsm;

- touf
- usm^r
- ynmr&nftcsi f
- tvlyftull f
- t&faxmi &G r&G
- aunrwdlvGf ygOilywboulyh

2/ 'Bunrwdy:aygu lvmv;ul h&Sfjay;apcsi fygw, f

(bmaLumi h;aygu lvmv/b, lvmvulplyD ay:vmvmb/b, baw&bzpn(v))

3/ aunrwdzpnlyh (acgi faqmi r? tzDilyGoir? usm^rtcsdtpm? touf vrbpdyha&;
tajctae? aus&bnlyphtqi)

4/ aunrwdlvGf acgi faqmi rl

5/ aunrwdlvGf oiNtcef u@ ^&mx f

6/ aunrwbni 4if\ tzDifsm;ull rnbll&fcs, benf/

- usm^r
- vi, f
- rtul lull tqlvibGfjci f

7/ aunrwdlvGf ygOihom usm^rtcsdtpm; rlvonl[koi xiygovm;/

xilygonf bmaLumi h/

rxilyg/ bmaLumi h/

8/ aus&G&G aunrwdtrsdtpm;sm^ quEG rl

aunrwdsm;ull bunlyvltzDpnf&G r&G t p&G t zDpnf qupyf)

- aunrwdtcsi fcsi f
- aunrwdES h us&bnvbk

- aumrwES h jynlwGf^jynlytzDt pnfrsm
 - aumrwES ft p&t zDt pniquEG frl
- 9/ &omrsm \ylyagi fygOifrl
- owif tcsuftvufsmull b, fvjezL;ovl
 - qHjzwtsubwG b, fvtsovl
 - &omrsm \ygOifrl (um^r? vli, ? rci)
- 10/ aumrw&HqHjzwyllc h b, fvlyovl (wptckqHjzwtsub&r, fq&if b, fvHjzwbv)
- 11/ aumrw\ vlyi efwmDefrsm
- wmdet&Orl
 - wmdet&Orltay: qHjzwtsubjci f
 - t"u aqmi &ubk
 - um^rwmDet&Orl
 - vlyi efBuNlyrl
- 12/ umrw&ewlt "utcuftchw&ll tmenfcsu&w&ll odtlygw, f
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- 14/ aumrw&&Hwlv&ll b, fvltcsu&wG b, fvltaxmuft ylwG vlv
- bmaNumi fv
 - t"u twm,tqpu bmaw&v
 - t"u tmomcsufu bmaw&v

auşZıwi fNumi fajmyg/

